



### **Open Window Visitation**

We are happy to announce on Monday, July 13, 2020 the Titonka Care Center will begin “open window visitation” with guidance from the Iowa Department of Public Health. We must follow the guidelines they have implemented regarding this.

Resident families are allowed to visit their loved ones with an “open” window following these guidelines:

- Visitors **MUST** come to the east side door prior to visiting and be screened using the same process as our staff members. You will be temped in, asked a series of questions and required to use hand sanitizer before visiting your loved one through their window.
- All visitors are asked to bring their own facemask and lawn chair during the visiting time.
- Resident rooms are marked with a white flag outside their window to specify the room # and 6-foot distance that **MUST** be maintained during the visit.
- All residents are required to wear a face mask while visiting, and those visiting must wear a face mask that they provide during the visit.
- You are asked to bring a lawn chair for your visitation time. We cannot provide chairs for your visit.
- We ask that all window visits are finished by 7:30 p.m. each day.
- Window visits can occur on the weekends also.
- We ask that you let us know when you plan to do a window visit so we can have the resident ready and facemask on them before the visitation begins.
- We will only be able to provide open window visitation as long as there are no positive COVID residents or staff in our building.
- We would appreciate that the visiting is limited to 2 persons at the window at a time to begin.
- We ask that you call the facility prior to visiting so we can have staff available for the screening process.
- We ask that everyone social distance with other visitors during any outside visitation with your loved one.